

# HOWTO Wipe Blackberry

When using your Blackberry in the enterprise, there are times when you need to wipe your device to connect to the new corporate messaging system. To erase all the data on your Blackberry device, complete the following steps:



1. Go to **Options**
2. Select **Security Options**
3. Select **General Settings**
4. Click the **Menu** key
5. Select **Wipe Handheld**
6. Click **Continue**
7. Type in the word **blackberry**
8. The device reboots then its ready for re-configuration.

Note: This option is available with Blackberry Device Software 3.8 and later.